Briefing Summary for Practices:

Surrey Heartlands Locally Commissioned Services 2024

SHLCS-A19 2024- Ukraine	Ukraine
KEY ELEMENTS	➢ Specifically aimed to support people fleeing the conflict in Ukraine and arriving in the UK under the Ukraine Family Scheme or the Ukraine Sponsorship Scheme ➢ Patients will in most cases be provided with an NHS Number as part of the Home Office visa process. ➢ Purpose is to permanently register all people fleeing the conflict in Ukraine who settle in the practice area who request registration requires additional support to enable the registration process ➢ Provide a timely initial health assessment ➢ Signposting and collaborative working across many agencies will be needed with this cohort of patients; and can help manage practice workloads.
OF SPECIAL NOTE	➢ This LCS remains mostly the same as the LCS currently in place across Surrey Heartlands ➢ These patients have the same entitlements to NHS care as UK residents ➢ No SNOMED code currently exists for identifying a person fleeing the conflict in Ukraine; therefore, NHS England recommends of the use of 'Refugee (person)' but acknowledge refugee status does not apply. ➢ Bilingual versions of the GMS1 form are available – links are included in the specification ➢ The mode of the health assessment consultation may be face to face, remote or telephone, but should be agreed with the patient in advance. ➢ There is an expectation that the Ardens template called "Asylum seekers and marginalised groups" is used by clinicians to ensure consistency only when completing the health check assessments
RISKS	➢ Language barriers and higher health needs will need to be addressed ➢ No Health Record available ➢ Ensure that an **invitation** is made within **10 days** of acceptance onto practice list. ➢ The subsequent health assessment must take place within **30 days** of the acceptance date. ➢ Ensure these time constraints are met so that payment is not withheld. ➢ Engagement with local safeguarding pathways; the practice should refer any identified child or adult safeguarding concerns. These pathways are essential as these may be at a higher incidence rate than average. ➢ This Local Enhanced Service does **not** apply to destitute asylum seekers from Ukraine who are in temporary Home Office accommodation – ensure correct recording and claiming ➢ Any sub-contracting arrangements must include provision for an interpreting service – the ICB service cannot be used by sub-contractors.

SHLCS-A19 2024-Ukraine	Ukraine
PRACTICE CONSIDERATIONS	➢ Incorporate the principles of psychological first aid into clinical interviewing skills to sensitively engage with patients ➢ Ensure all patients in this cohort have access to locally commissioned interpretation services ➢ May require additional support to enable the registration process
PRICING:	➢ Initial registration & completion of Health questionnaire, **£25.** ➢ (Invitation within 10 days of the date the patient first accepted onto practice patient list) ➢ Initial health assessment consultation - **£125.00** ➢ (Scheduled within 30 calendar days of the date patient accepted to practice list) ➢ Total funding available = **£150** per patient ➢ The rate is set nationally ➢ Claiming is on a quarterly basis