Briefing Summary for Practices:

Surrey Heartlands Locally Commissioned Services 2024

SHLCS-A18-2024-Asylum	Asylum
KEY ELEMENTS	➢ Aims to cover Asylum and Afghan evacuees who are temporarily housed in emergency accommodation located in the Surrey Heartlands ICB area. ➢ LCS is open only to those practices that have such emergency accommodation within their boundary ➢ Comprises **3 main elements:** 1. Manage a registration programme to ensure all patients can register and access Primary care Services 2. Delivery of an Intensive Initial Health Assessment as outlined by the Home Office requirements 3. On-going primary care support to patients, post registration ➢ Practices will be expected to liaise directly with other providers supporting the refugees/Asylum Seekers
OF SPECIAL NOTE	➢ The Practice(s) may decide to visit the "temporary accommodation facility" to offer registration support thus preventing patients having to travel or attend registering surgeries on mass. ➢ Interpreting services will be required as it is likely that the majority of patients will not speak English as their first language, if at all. ➢ Service is only provided at GP premises or at the site of temporary accommodation. ➢ Signposting support is a priority for this cohort of patients; a good process will help the practice manage its workload too.
RISKS	➢ Potential providers of the service will be expected to agree amongst themselves a reasonable approach to patient registration which follows the GMS contract regulations. ➢ A 'fair shares' arrangement is critical to ensure that the allocation of new registrations does not lead to unreasonable workload levels. ➢ An approach proportionate to practice list sizes would be the most appropriate ➢ A complex LCS where collaborative working may be very beneficial. ➢ Ensure you have reasonable arrangements in place locally to manage any steady, as well as unexpected surge of numbers
PRACTICE CONSIDERATIONS	➢ Ensure all members of staff involved in the delivery of this LCS are fully informed regarding the detail of all three elements listed above (see spec.) ➢ Monthly reporting
PRICING:	➢ **Intensive Initial Health Check** (Where patient is new to the NHS and has never been registered with a practice) = one off payment **£150** ➢ Price set nationally