

# Surrey Heartlands Locally Commissioned Services 2024

SHLCS-A015-2024-PHLEBOTOMY	PHLEBOTOMY
KEY ELEMENTS	<ul style="list-style-type: none"> <li>➤ Provide phlebotomy services at an appropriate time, location, and in a suitable environment</li> <li>➤ Requires annual quality assurance self- declaration</li> <li>➤ Blood sample to be sent to the agreed pathology dept. for analysis</li> <li>➤ The pathology dept. is responsible for ensuring results are sent back to the <i>initial referrer</i></li> </ul>
OF SPECIAL NOTE	<ul style="list-style-type: none"> <li>➤ Children's age threshold varies across Surrey – check the specification for details</li> <li>➤ Patient should be signposted to secondary care provider if a sample is unable to be obtained.</li> <li>➤ Phlebotomy services for housebound patients in Surrey are usually commissioned from Community Service Providers and should be referred according to local arrangements (-see page 4)</li> <li>➤ <i>Guildford &amp; Waverley only</i> – practices will be permitted at this time to claim for domiciliary phlebotomy visits for housebound patients who are not on the community services caseload; this is due to current commissioning arrangements, which will be reviewed soon.</li> </ul>
RISKS	<ul style="list-style-type: none"> <li>➤ Ensure good efficient processes support the delivery of this service</li> </ul>
PRACTICE CONSIDERATIONS	<ul style="list-style-type: none"> <li>➤ Domiciliary phlebotomy services are commissioned from Community Service Providers</li> <li>➤ Provider should ensure that the patient knows how to get the results for their test, how long they are likely to wait and who to contact with any queries.</li> <li>➤ Use of the most appropriately trained health care professional will give most efficient value.</li> </ul>
PRICING:	<ul style="list-style-type: none"> <li>➤ Unsuccessful attempts at phlebotomy should be claimed for and will be paid in the same way as successful attempts</li> <li>➤ Price per needle - <b>£2.39</b></li> <li>➤ Price includes training for HCA</li> </ul>