

# Surrey Heartlands Locally Commissioned Services 2024

SHLCS-A08-2024-EAR IRRIGATION	EAR IRRIGATION
KEY ELEMENTS	<ul style="list-style-type: none"> <li>➤ Provide an appointment for ear wax removal within a reasonable timescale</li> <li>➤ Check self-care has been followed first (use of drops for minimum 1/52)</li> <li>➤ Ensure service provision is adapted to meet the needs of vulnerable people, including: <ul style="list-style-type: none"> <li>➤ People living with Down's Syndrome</li> <li>➤ People with learning and physical difficulties</li> <li>➤ People with mental health needs</li> </ul> </li> </ul>
OF SPECIAL NOTE	<ul style="list-style-type: none"> <li>➤ Only ear IRRIGATION <b>not syringing</b></li> <li>➤ Children are eligible for the service too if operator feels they can tolerate it</li> <li>➤ Can be provided at patient's home, but it is not mandatory to offer this – can collaborate</li> <li>➤ Nursing Homes are expected to provide it themselves</li> </ul>
RISKS	<ul style="list-style-type: none"> <li>➤ Be sure staff are up to date – <b>contraindications are important</b></li> <li>➤ LCS mandates use of Patient Leaflet attached to Spec</li> <li>➤ Complex flowchart for management may be different to existing LCSs</li> <li>➤ Beware delegating to HCA –registered professional will remain responsible (GP/nurse)</li> </ul>
PRACTICE CONSIDERATIONS	<ul style="list-style-type: none"> <li>➤ Do you have equipment already?</li> <li>➤ Does it meet the required standards?</li> <li>➤ Do you have trained staff, or will someone need to upskill?</li> </ul>
PRICING:	<ul style="list-style-type: none"> <li>➤ One ear - <b>£17.93</b></li> <li>➤ Both ears - <b>£25.11</b></li> </ul>