

Planned downtime of Exeter systems

In early November 2017, NHS Digital began a programme of work to carry out essential NHAIS server maintenance in 28 specific areas across England.

The work is ongoing and continuing during 2018. The work will affect access to the Exeter system and some PCSE services.

If your area is affected, the Exeter system will be unavailable for three days starting from 7pm on the start date until 12pm on the end date, when you will not be able to access the system for any screening administration tasks, including downloading the HMR101/5 form. The downtime will also have a small impact on timescales for PCSE processing new patient registrations and de-registrations for practices.

The timetable below lists the next four areas that will be affected:

Area	Start	Finish
West Sussex	09/04/2018	11/04/2018
East Sussex, Brighton & Hove	11/04/2018	13/04/2018
Barnsley	16/04/2018	18/04/2018
Croydon	18/04/2018	20/04/2018

Work will then be carried out in the areas listed in the table below. The exact start and end date for these areas will be confirmed on the PCSE website one month in advance.

***** Please go online to [check the latest schedule](#) one month before work is due to be carried out *****

Area	Start	Finish
Doncaster	April 2018	April 2018
Kingston & Richmond	April 2018	April 2018
Suffolk	May 2018	May 2018
Bexley & Greenwich	May 2018	May 2018
Rotherham	May 2018	May 2018
Norfolk	May 2018	May 2018
Cornwall & Isles of Scilly	May 2018	May 2018

We apologise for any inconvenience this may cause.

Best wishes
Primary Care Support England