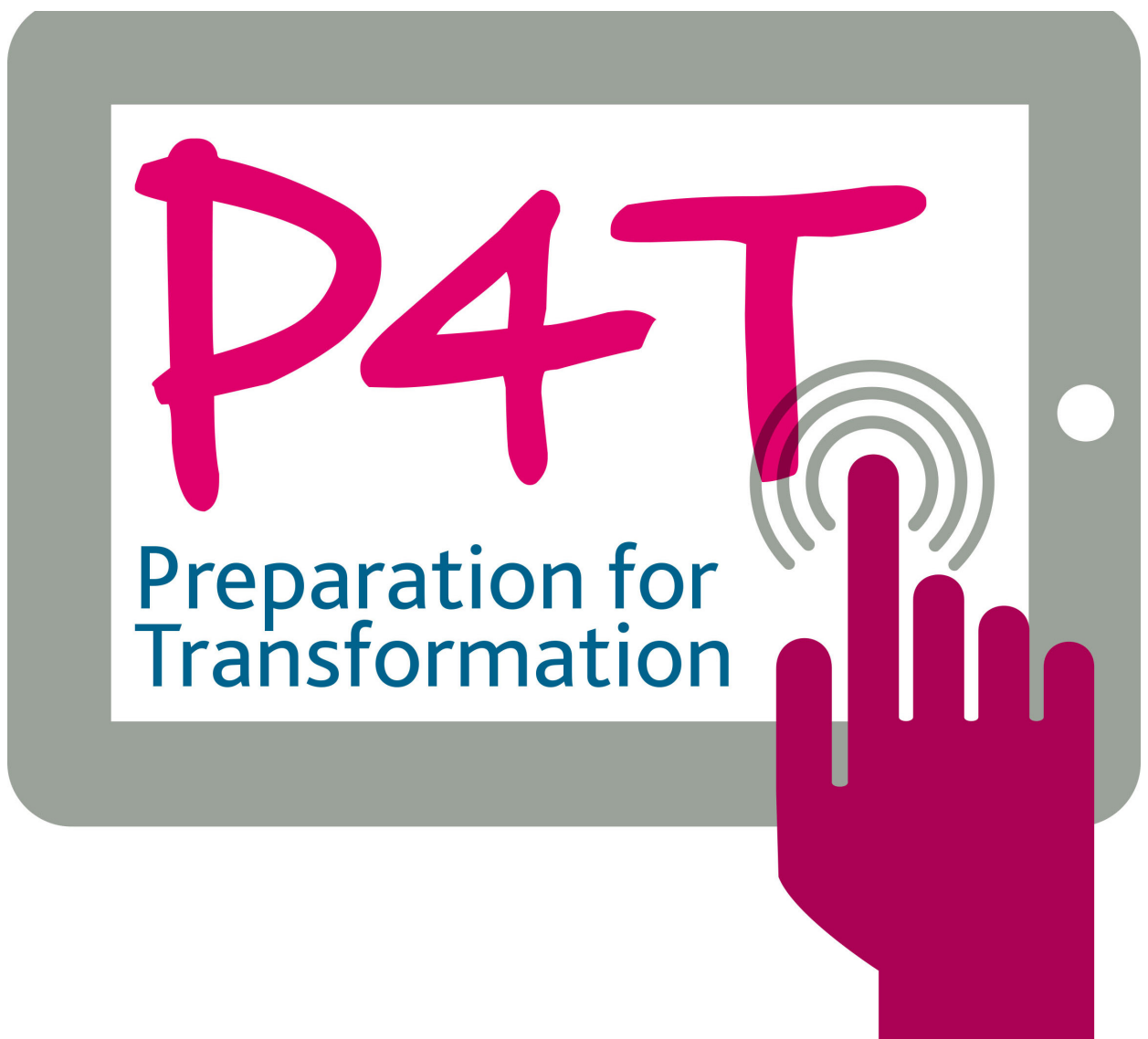


New contact details for your payments and pensions administration





In response to feedback from practices and practitioners, PCSE is introducing a new, simple online form for all GP payments and pensions administration and queries.

From the 20th December 2017, you will need to use the online form to:

- Submit all payments and pensions forms to PCSE including annual certificates of pensionable pay/profit, type 2 self-assessment forms, GP solo and Locum A and B forms
- Send a query regarding a particular claim or payment
- Find guidance and information on payment and pension topics

Using the online form helps ensure the quickest possible response time as it captures the key information PCSE will need to process requests and queries. Once you submit your form, you will receive an acknowledgement email and a copy of your query.

Accessing the online form

- Please visit the 'Contact us' page of the PCSE website at www.pcse.england.nhs.uk/contact-us
- Scroll down to the enquiries form and select 'GP payment' or 'GP pension' from the drop down box in 'Type of enquiry'

Please note:

From 20th December 2017, the email addresses pcse.gp-pensions@nhs.net and pcse.gp-payments@nhs.net will no longer be monitored, and all forms and queries must be submitted using the online form. Queries submitted by email prior to 20th December will be responded to, and do not need to be resubmitted using the new form. Any GP payment or pensions queries sent to any other PCSE email address will receive a response with directions to the online form.

Please share this important update with colleagues in your practice.