



Transforming how we support you – Cervical Screening Administration

Future service developments

The vision for primary care support services is to transform what were previously locally managed operations, into a modern and efficient national customer-focused service.

The cervical screening administration service provided by PCSE includes:

- Providing Prior Notification Lists (PNLs) of patients due for screening to GP practices
- Sending out call and recall letters to patients eligible for cervical screening tests
- Notifying patients of test results once we receive these from laboratories
- Receiving and updating discharge lists from colposcopy clinics
- Updating patient records with results

Through the services transformation programme, PCSE is looking to simplify some of the steps in these processes so that we can deliver a more effective service for you and for women in the NHS Cervical Screening Programme. We are not changing what we do, just improving the way we deliver the service by using more modern technology.

What improvements are being made?

The most noticeable difference that you will see is the replacement of the current NHAIS database and Open Exeter interface (also known as the 'Exeter system') with a single database accessed via PCSE Online (which has also been referred to as the 'Portal').

PCSE Online will have a different look and feel to Open Exeter. We are looking to create something that is easier to navigate, and be simple and intuitive to use. It will provide easy access to Prior Notification Lists for GP practices, a single patient database, as well as new functionality for Defence Medical Services and Integrated Sexual Health Services. See the benefits table overleaf for more details.

When is it happening?

The plan is to introduce these improvements in Summer 2018.

What do you need to do?

PCSE will be sending out further information to all users about the screening administration transformation over the coming months, including the IT specification required to access PCSE Online, and how to register to use the new service.

Please visit the PCSE website to read our latest news and bulletins for updates:

www.pcse.england.nhs.uk

Where can you find out more information?

If you have any enquiries about the service developments, please contact your local National Engagement Team (NET) representative. Their contact details can be found on our website at:

www.pcse.england.nhs.uk

What difference will the new developments make?

The new PCSE Online service will...

The benefit is...

Provide a nationwide database accessed via a single log in (according to the users' appropriate permissions).

- No need to access multiple NHAIS databases via the Open Exeter system because screening records will be on one database.

Offer a more flexible way for GP practices to manage ceasing, deferring and delaying notifications.

- The opportunity to update screening records at any point during the screening cycle, not just at Prior Notification List (PNL) or Final Non Responder (FNR) time, as currently happens in Open Exeter.

Give users the ability to upload ceasing and deferral forms online, including those requiring patient signatures.

- A more timely, secure and traceable process to update screening records.
- An auditable record of when the request is submitted.
- Reduced print and postage costs.

Provide an automated system for sending lab file receipt reports and exception reports back to laboratories.

- The system will automatically generate email notifications back to labs to notify them of missing test results and lab files.
- Results that fail processing can be identified and returned to labs to be investigated and then re-submitted more quickly.
- The safety of the screening programme will be enhanced due to this earlier identification of anomalies.

Colposcopy will be able to upload discharge notifications to PCSE.

- A secure, safer and traceable process providing a more timely way of updating screening records.
- An audit of discharge notifications being uploaded.
- Reduction in print and postage costs.

Greater flexibility to manage and amend PNLs.

- GP practice staff will have the option to 'save' when working through PNLs and amend them after submission.

Remove the risk of screening and HPV vaccination histories being separated from a woman's record if she relocates within England.

- Quicker ability to trace a patient's record because all screening histories will be held and maintained on one database.

Enable Defence Medical Services (DMS) to view and upload HPV vaccinations for patients in military families from age 11 years.

- A new function that will help build the immunisation record of patients within military families for future reference.

Give Integrated Sexual Health Services (CASH/GUM clinics) the facility to view screening records of women attending their clinics.

- A new function for CASH/GUM providing a clearer picture of a woman's screening history.

Child Health Information Services will have the ability to upload HPV vaccination data

- Improved patient matching, reducing the number of rejected vaccinations that require additional checks and re-submission.