THE LMC LINE

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HAPPY NEW YEAR TO ALL GPs & PRACTICE MANAGERS IN OUR CONFEDERATION!



2017 is the year of the rooster, though for the LMC it is the year of the 'Larry the bird', and his instantly recognisable sky blue profile. For the LMC is now part of the Twittersphere, so please follow @SSLMCs to stay abreast of our latest news and guidance.

The GPC Roadshow comes to Surrey & Sussex on the 8th of February, from 7pm at the Arora Hotel Crawley. Gavin Ralston, the newly appointed member of the GPC Executive will be there to listen to your views and answer any questions. Please book here.

Documents Received from NHS Shared Business Services

NHS SBS who previously provided primary care support to GPs has identified a warehouse of patient-related information that it should have transferred to practices for processing, but failed to do so. During December, your practice may have received several documents from NHS England which relate to this.

Since this Significant Event was identified, NHS England have arranged for a clinical review of all these documents centrally to identify situations of significant risk, and in the small number of instances in which this applied, the patient's practice has already been contacted.

The other documents are now being sent to all practices who are asked to review these before filing. It is likely that very few, if any, of the documents you receive will require action in terms of patient contact or care. Accompanying these documents, you will receive a General Response Form (entitled Enclosure 1) which needs to be returned to NHS England (via the accompanying SAE) once a review of the documentation you have received has taken place.

Within the General Response Form is:

- Confirmation of the number of documents your practice has received
- A reporting mechanism of any possible patient harm (NHS England will be in touch with those practices that do identify patients who may have suffered possible harm to assist with a clinical review and any communication to patients).

Automatic reimbursement will be made to practices on the following basis:

- < 20 documents fixed payment £50</p>
- 20 50 documents fixed payment £100
- > 50 documents £50 for every further 10 items

If the documentation received relates to patients no longer registered at the practice, please do not destroy the document but instead retain it and contact NHS England at: england.pcsadmin@nhs.net

NHS England has set up a dedicated phoneline (0800 0289723) for affected practices and will provide draft letters to patients, if required.

Deregistration of Patients

The LMC is aware of an increasing number of complaints being received regarding patient deregistration and has written to all practices with updated <u>guidance</u> on:

- Deregistration of currently registered patients who live outside the practice boundary
- Deregistration of violent patients
- Deregistration whilst investigating a complaint
- Family members of a deregistered patient
- Inner and outer boundaries
- Patients who live overseas for part of the year

The LMC is happy to be contacted by practices with any queries relating to the above.

Pension Arrangements for Sessional GPs

The LMC has written to all practices with an <u>update</u> on how locum GPs should be making their pension contributions now that PCSE have taken over the administration of this. The situation is shambolic and the LMC liaises with NHS England regularly to make sure Capita are held to account. This letter includes information on what to expect if payments have been delayed at the fault of Capita. It also summarises the process of how to submit an annual self-assessment of tiered pension contributions – something which locum and salaried GPs are obliged to complete every year. The LMC would be grateful if this information could be disseminated to sessional GPs.

Pension Arrangements for Partners

The 2015/16 Annual Certificate of Pensionable Profit has now been released by NHS Pensions. The deadline for submitting completed forms to PCSE is 28th February 2017. Forms can be submitted electronically by your accountant. Further details are available here.

The Multi-Speciality Community Provider (MCP) Contract and Guidance

The LMC has written to all colleagues to summarise the draft <u>contract information</u> from NHS England which is set to be updated shortly after a consultation period, and the respective <u>guidance</u> from the BMA. Participation in an MCP is entirely voluntary, and colleagues should feel under no pressure to participate in such an arrangement unless they are convinced of the benefits for patient care, and of course that it represents the best choice professionally.

Firearms Licensing Process

The LMC awaits an imminent update from the GPC's task and finish group on this issue. Meanwhile, please refer to the local <u>advice</u> published in the Autumn LMC Line.

Tamiflu for the Prophylaxis of Influenza in Nursing and Care Homes

The LMC has been made aware of inappropriate pressure from Public Health England (PHE) on GPs to prescribe Tamiflu over the winter period. We have reminded PHE South that it is clear from the GMS regulations that this service is not included under essential services that practices are required to provide for their registered patients, and further advice will follow shortly, but please contact the LMC office should you have any queries.

Clinical Pharmacists in General Practice

NHS England are inviting GP practices to apply for funding to help recruit, train and develop more clinical pharmacists in General Practice. Providers participating in the programme will receive part-funding for three years to recruit and establish clinical pharmacists in their practices. This useful guide from the Primary Care Pharmacists Association offers advice on recruitment, employment and indemnity issues specifically for GPs.

If you are interested in applying, we would encourage you to discuss this with practices in your locality and your CCG. Applications can be submitted here, with guidance for applicants available here.

Managing Patients with Possible Dental Problems

Helpful <u>guidance</u> has been published by the GPC on this matter which is aimed at all GPs including those working in an OOH setting.

'GPs should not attempt to manage a condition requiring dental skills unless they have the appropriate training and expertise. Both the civil courts and the GMC require doctors to have appropriate skills for any treatment they offer. Even in cases where the patient is not 'registered' with a dentist, and the GP is unable to contact a local emergency dental service, the treatment of dental problems is not the responsibility of GPs.'

Patients can be signposted to the NHS Choices Website to find an NHS dentist, and NHS 111 to access out of hours' emergency dental care.

Requests for Electronic GP Reports

The LMC has received several queries relating to this matter over the last few months. Insurance companies are no longer requesting subject access requests, though they may request a GP *report* electronically. The LMC would like to remind practices of the BMA advice which states that it is a matter for individual practices to decide whether they wish to use these reporting tools, though there is no requirement to do so. Regarding electronic patient consent, the legal position is this is acceptable, though where there is any doubt, practices should check with the patient.

BMA Junior Members Forum

This is a free residential <u>course</u> for GPSTs and GPs within their first 12 years of qualification who are interested in getting involved with the BMA and shaping policy. The theme of this year's conference will be 'Healthcare access: quality and equity in uncertain times'.

Sessional GPs Newsletter

The GPC's Sessional GPs Subcommittee have published their latest <u>newsletter</u>. This month we hear from their chair, Dr Zoe Norris, with updates on indemnity, pensions and death in service benefits, as well as a concise update on the Capita debacle from Dr Krishan Aggarwal. The Northern Ireland rep, Dr Conan Castles, gives his opinion on why partnership may not be the most attractive career option at moment, and we the North-West sessional representative, Dr Preeti Shukla, discusses tackling the worsening indemnity issue.

Surveys

Should you wish to vent some frustration, completely the following surveys should help:

- The annual CQC provider <u>survey</u> to share your experience of the CQC inspection process
- The Primary Care Foundation's survey for practice managers on reducing bureaucracy in General Practice

Practice Vacancies

If you would like a vacancy in your practice to be advertised on the SSLMCs website (free of charge), please send details to your relevant <u>LMC Executive Officer</u>.

Current vacancies are listed below. Full details of the posts, including how to apply, can be found on the SSLMCs website.

GP Partner – Eastbourne, East Sussex GP Partner – Lancing, West Sussex GP Partner – Brighton, East Sussex GP Partner – Newick, East Sussex GP Partner – Godstone, Surrey GP Partner – Elstead, Surrey GP Partner – Redhill, Surrey GP Partner – Farnham, Surrey	Practice Manager – East Sheen, SW London Practice Manager – Walton on Thames, Surrey Clinical Administrator & Team Leaders – Thames Ditton, Surrey Patient Services Advisor – Crawley, West Sussex Medical Secretary – Horsham, West Sussex Receptionist / Administrator – Twickenham, Middlesex Receptionist / Patient Care Assistant – Portslade, West Sussex
Advanced Paramedic Practitioner / Healthcare Assistant / Advanced Nurse Practitioner – Chertsey, Surrey Practice Nurse – Crowborough, East Sussex Practice / Treatment Room Nurse – Hassocks, East Sussex Practice Nurse – Guildford, Surrey Practice Nurse - Redhill, Surrey Advanced Nurse Practitioner – Eastbourne, East Sussex Practice Nurse – Englefield Green, Surrey Advanced Nurse Practitioner / Practice Nurse – East Molesley, Surrey Advanced Nurse Practitioner / Practice Nurse – Lancing, West Sussex Practice Nurse - Woking, Surrey Nurse Practitioner – Goring-by-Sea, West Sussex Prescribing Nurse Practitioner – Newick, East Sussex Practice Nurse – Weybridge, Surrey Practice Nurse / Healthcare Assistant – Mayfield, East Sussex Practice Nurse – Brockham, Surrey	Salaried GP – Lingfield, Surrey Salaried GP – East Preston, West Sussex Salaried GP – East Grinstead, West Sussex Salaried GP – Chertsey, Surrey Salaried GP – Crawley, West Sussex Salaried GP – Woking, Surrey Salaried GP – Hindhead, Surrey Salaried GP – Send, Surrey Salaried GP – Send, Surrey Salaried GP – Ferring, West Sussex Salaried GP – Ferring, West Sussex Salaried GP – Eastbourne, East Sussex Salaried GP – Eastbourne, East Sussex Salaried GP – Lancing, West Sussex Salaried GP – Brighton, East Sussex Salaried GP – Farnham, Surrey Salaried GP – Godstone, Surrey Salaried GP – Horsham, West Sussex Salaried GP – Smallfield, Surrey GP retainer – Handcross, West Sussex Salaried GP – Gossops Green, West Sussex Salaried GP – Uckfield, East Sussex Salaried GP – Ewell, East Sussex Salaried GP – Walton-on-Thames, Surrey Salaried GP – Camberley, Surrey Salaried GP – Kent & East Sussex Salaried GP – Ashford, Middlesex GP retainer – Lancing, West Sussex Salaried GP – Oxted, Surrey Salaried GP – Oxted, Surrey Salaried GP – Oxted, Surrey Salaried GP – St Leonards, East Sussex
Practice Nurse – Kingston Healthcare Assistant – Eastbourne, East Sussex Healthcare Assistant – Walton on Thames, Surrey	Dermatology GPwSI - Crawley & Horsham, West Sussex

Surrey and Sussex LMCs issues the LMC Line bulletin which combines frequently asked questions, issues raised at the GPC and information about LMC activities. If you wish to make a brief contribution, please send it to Dr Clare Sieber at the LMC office:

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